

Phew!

Learning Management System

Derby and Derbyshire Safeguarding Children Partnership

How DDSCP increased both delegate bookings by **630%** and course offerings by **360%** using Phew's Learning Management System.



> The Challenge

The DDSCP, formed in 2019, works in partnership with the statutory partners and other relevant agencies, such as health providers, education settings and probation, to improve local safeguarding arrangements and hold each other to account as to how they are keeping children safe.

The Partnership is made up of sub-groups to carry out its work, including Learning and Development, which provides multi-agency training for practitioners across Derby and Derbyshire. Due to the large geographical area and the impact of a global pandemic, the ability to coordinate training courses across the agencies was proving challenging. The partnership also wanted to improve on the ability to report on the impact of training on practice and improved outcomes for children, which had been limited on a previous learning management system.

The Goal



To provide a centralised place of training for stakeholders with a variety of engaging courses, as well as gain the ability to deliver in-depth reporting to statutory partners.

The Solution



The Partnership approached Phew shortly after it was formed and they were impressed with how much the system could offer them, including the reporting capabilities. All stakeholders are able to manage their own training profile, which significantly reduces admin time.

Using the Phew LMS resulted in a gain of **22% in knowledge and confidence** following a course completion.



The Results



Shortly after adopting the LMS, the pandemic began and it was not possible to run face-to-face courses as planned. The Partnership had to quickly adapt to a virtual training offering, which would have been much more difficult without the system already in place. DDSCP were able to offer a suite of eLearning courses, which had not previously been available.

DDSCP have also managed to successfully increase the number of practitioners able to access multi-agency training, and currently have more than 9000 delegates registered.

They are able to offer more in-depth reporting to statutory partners, including detailed qualitative analysis, which is used to triangulate the impact on practice, alongside the work carried out by policy and procedures and key findings from quality assurance audits and learning reviews.

The ability to use anonymised evaluations to track stakeholder satisfaction and the embedding of skills into practice, has led to improved outcomes for children.

72% of more than **9000 registered delegates** have now completed eLearning courses, as a result of using Phew's LMS.



110%

Increase in the completion of eLearning courses



360%

Increase in number of courses offered (2020-2022)



630%

Increase in delegate bookings



The Phew Learning Management System has allowed us to build an authentic learning platform which delivers and tracks learning in one place, whilst allowing us to respond quickly to organisational changes and provide in-depth analysis to partners.

It gives us the opportunity to create and support a culture of learning with increased flexibility to meet the needs of our stakeholders, regardless of location.

Sarah O'Brien, Senior Learning & Organisational Development Officer at Derby and Derbyshire Safeguarding Children Partnership

